Caramel A Grecotel Resort To Live

Boutique retreat in an idyllic beachfront setting

General

About Hotel

What sets Caramel apart is its unwavering dedication to personalized service. Every corner of the resort exudes opulence and exclusivity, ensuring that guests can revel in the utmost comfort and privacy throughout their stay. With its deeply personal and exceptionally private spaces, Caramel offers a unique and indulgent getaway for discerning travelers.

- ***Location*** Rethymnon, Crete. Rethymno town: 9 km / Airport of Heraklion:

78 km / Airport of Chania: 76 km

- ***Accommodation*** Total Rooms 69 / Suites 54 / Villas 15
- ***Features*** Elixir Wellness Center & Fitness room with Technogym cardio gym equipment / Grecoland Kids Club / Fashion Boutique & Mini Market / Business Center / Library / TV Room
- ***Mobility Impaired Guests*** Due to the hotel’s layout, most departments and rooms are not accessible to persons with mobility problems
- ***Animals*** Pets that weigh up to 8kg are allowed in selected villas with private gardens. Restrictions apply. Service animals are allowed to accompany their handler in all hotel premises
- ***Environmental Policy*** TUI Environment Champions / TravelLife Gold award 2021-2023 / Waste Recycling / Recycling / Energy and water saving measures, ecological cleaning agents / Protection of endangered sea turtles Caretta-Caretta / In hotel Environmental Activities

Notes

The material provided on the website is for informational purposes only. The hotel reserves the right to change the cost, types of services, and timing of their provision, including room names and categories, without prior notice. Please note that the photos posted on the website may differ from the actual hotel photos. Furthermore, we do not have any information regarding the hotels' plans to carry out construction or renovation works on the hotel premises or adjacent territory.

Contacts

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E-mail: reservations.cb@grecotel.com

Room types

Standart

Bungalow Sea View

Suite

Caramel Junior Suite

Open Plan Junior Suite Private Garden

Junior Suite Sea view

Open Plan Bungalow Suite

Open Plan Bungalow Suite with outdoor Hydro-massage Bathtub

Maisonette Garden View

Caramel Luxury Suite Private Outdoor Hydro-massage Bathtub

Maisonette 1st Row Sea view

Family Suite

Family Suite Main House

Luxury Bungalow Suite Garden View

Luxury Bungalow Suite with outdoor Hydro-massage Bathtub

Villa

2-Bedroom Caramel Villa

1-Bedroom Beach Villa

2-Bedroom Beach Villa

2-Bedroom Caramel Villa Private Pool

3-Bedroom Luxury Villa

3-Bedroom Luxury Villa with direct access to the beach

3 Bedroom Maisonette Beach Villa

3-Bedroom Villa Seafront

4-Bedroom Villa on the Beach with outdoor Hydro-massage Bathtub

Meal plans

Bed & Breakfast

- ***Grecotel Signature Breakfast***

Recognizing the importance of convenience and flexibility, Caramel Grecotel Boutique Resort offers Early & Late breakfast services, allowing guests to enjoy a satisfying meal at their preferred time. Additionally, for those seeking an indulgent in-room experience, the resort provides In-room breakfast services upon request, ensuring a seamless and delightful dining experience without leaving the comfort of their accommodations.

The Dine Club Halfboard Programme

Caramel is proud to introduce THE DINE CLUB, an exciting half board dining concept that offers guests numerous options and additional advantages during their stay. This exclusive program provides various benefits, including credit at selected restaurants within Grecotel Resorts in Crete, complimentary à la carte dinners, and free dining for children.

- ***Breakfast***

Guests can start their day with a remarkable breakfast experience featuring a stunning variety of choices. From the opulence of an American-style buffet to the elegance of exclusive à la carte options showcasing local delicacies, there is something to satisfy every palate.

- ***Lunch (as an alternative to dinner)***

For lunch, guests can enjoy either a set menu at no extra charge or opt for à la carte dining with a credit allowance of €20 per adult and €10 per child. Prior reservation is required to ensure a delightful dining experience.

- ***Dinner***

In the evenings, guests have two options. They can indulge in the buffet at the Main Restaurant, with no additional charge, or choose from a selection of

participating à la carte restaurants. For the à la carte option, a credit allowance of €20 per adult and €10 per child is provided, and advance reservation is necessary.

- ***In addition to the regular dining choices, THE DINE CLUB offers extra benefits***

Free 2 à la carte dinners: Guests staying for every 7 nights are entitled to two complimentary à la carte dinners at a participating restaurant of their preference. A dedicated menu is offered, and advance reservation is required.

OR

Free one à la carte dinner: Guests staying for every 7 nights can enjoy a complimentary à la carte dinner at a participating restaurant of their choice. A dedicated menu is provided, and advance reservation is necessary.

Free one dinner at Agreco Farm Taverna: As part of the program, guests staying for every 7 nights are invited to experience a memorable dining experience at Agreco Farm Taverna. This unique culinary journey showcases diverse seasonal dishes inspired by the bountiful offerings of the land and the renowned Cretan cuisine. A dedicated menu is offered, and advance reservation is required.

- ***Kids Go Free***

As a part of the DINE CLUB program, children can enjoy an ALL IN-Dining experience, ensuring they have a delightful culinary journey throughout their stay.

Experience the ultimate dining experience with THE DINE CLUB at Caramel, where a wealth of choices and exclusive benefits await, providing a truly memorable and indulgent stay for every guest.

Food & Beverages

Restourants

- ***Caramel The Restaurant***

Situated at the core of the resort, Caramel the Restaurant serves as the perfect destination for guests to commence their day with a lively breakfast on the sun-kissed terraces or indulge in a dinner experience while overlooking the breathtaking landscape. Immerse yourself in the culinary journey offered within establishment, featuring show cooking, a gourmet buffet boasting an extensive array of inspiring flavors, fitness-focused options, and a Cretan corner showcasing traditional products and locally sourced herbal teas. For dinner, guests can delight in a diverse selection of dishes presented through the hot and cold buffet, farm-fresh salads, artisanal cheeses, and irresistible desserts. Menu showcases the richness of Mediterranean, vegetarian, and international cuisine, allowing guests to savor a variety of flavors crafted with care and expertise. Vegan, veggie & gluten free options as well as vegan & bio wines are available in all restaurants. Cuisine - Continental cuisine. Operating Hours - Breakfast: 07.15 - 11.00 - Dinner: 18.30 - 21.30 (Low Season), 19.00 - 21.30 (High Season). Reservations Required.

- ***Gourmet A La Carte Restaurant***

Immerse yourself in a world of culinary delight with our authentic Greek lobster spaghetti and an enticing selection of mouth-watering Mediterranean specialties. The Gourmet à la carte Restaurant at Caramel promises to be a captivating dining experience in Rethymno, surpassing all expectations. One of the highlights of menu is the signature fresh fish selection. Drawing inspiration from the bountiful treasures of the Aegean Sea, executive chef skillfully transforms these ingredients into extraordinary seafood creations. Prepare to be amazed as an array of fish, seafood, and fruits de mer are presented on the table, combining unexpected but incredibly satisfying flavor combinations. Vegan, veggie & gluten free options as well as vegan & bio wines are available in all restaurants. Cuisine - Contemporary Mediterranean. Operating Hours - Open 6 days a week from 19.00 to 22.30. Reservations Required.

Bars

- ***Panther Lobby Bar***

Guests can bask in the tranquility of the lounges and terraces, enjoying the company of loved ones or finding solace in their own thoughts. The skilled staff ensures that every drink is expertly crafted, whether it be a refreshing cocktail,

a perfectly brewed coffee, or a soothing herbal tea. To enhance the experience, live evening music serenades guests, adding a touch of elegance and creating an ambiance that is both inviting and enchanting. The combination of the captivating pool views, the delectable beverages, and the soothing melodies sets the stage for an unforgettable and pleasurable time. Operating Hours - Daily from 16.00 - 00.00

- ***Confetti Pool Lounges***

Whether you're seeking a light bite or a refreshing beverage, the poolside Brasserie provides the ideal spot to unwind and savor the flavors of the Mediterranean. Immerse yourself in the alluring al fresco atmosphere, indulge in the delicious offerings, and create lasting memories of culinary satisfaction at Caramel's poolside Brasserie. The Brasserie offers a range of delectable Greek and international options for lunch, as well as snacks, sandwiches, and farm-fresh salads featuring exclusively sourced Agreco products, available throughout the day. Cuisine - Greek Mediterranean. Operating Hours - Pool Service 10.00 - 18.00 - Lunch Service 12.30 - 16.30. Vegan & bio wines are available.

Taverna

- ***Agreco Farm***

Nestled within a picturesque natural environment and embracing a deep connection to the land, Agreco Farm Taverna offers guests a truly exceptional culinary experience. Located near Rethymnon, this charming taverna showcases the farm-to-table concept in its purest form. At Agreco Farm Taverna, nourish not only your body but also your soul as you relish in the culinary treasures of the land. Experience the farm-to-table concept, where every ingredient tells a story and every dish reflects the dedication to preserving traditional flavors. Allow yourself to be captivated by the mesmerizing surroundings as you embark on a culinary journey that celebrates the bounty of nature and the rich heritage of Cretan cuisine. Cuisine - Cretan Organic. Operating Hours - From May to October, Tuesday to Saturday every evening from 18.00 and on Sunday mornings at 11.00. Reservations Required.

Beach and Pools

Beach

- Caramel is ideally positioned directly on a picturesque 300-meter sandy beach. Guests have direct access to this inviting stretch of shoreline, allowing them to enjoy the sun, sand, and sea at their leisure. Whether you prefer a leisurely stroll along the coast, basking in the sun's warmth, or taking a refreshing dip in the pristine waters, the beach at Caramel provides a serene and idyllic setting for relaxation and rejuvenation. Beach Service daily 10:00 - 18:00.

Pools

- Confetti is a large seawater pool, spanning an impressive 700 square meters. It offers the perfect oasis for guests to unwind and enjoy a refreshing swim. The pool features hydro-massage areas, allowing guests to luxuriate in the soothing water jets, providing a truly indulgent experience.

Kids & Teens

General

- ***Kids Go Free*** Children up to 12 years old enjoy free kids dining in the "Tasty Corner", free Grecoland kids’ programme, GrecoTeens and outdoor creative activities.
- ***Grecobaby, 0-3 yrs.*** Pre-arrival order of baby equipment, baby food order. • Baby-sitting, extra charge
- ***Grecoland Kids Club, 4-12 yrs***. 6 times per week 10.00-18.00. Children under 4 yrs. must be supervised at all times by a parent or guardian.
- ***Grecoteens Activities, 13+ yrs.*** From mid June - mid September Free
- ***Kids Dining, 3-12 yrs.*** The Dine Club offers exclusively to children up to

12 years an ALL IN-Dining experience: All Day favorite snacks at Grecoland (11:00 -17:00) Tasty corner lunch at Main restaurant (12.30- 14.00) A La Carte kids’ dining in designated restaurants with special kid’s menu including juices & refreshments or credit allowance for regular menu orders.

Grecoland

- ***Grecobaby, 0-3 yrs***

GrecoBaby offers a comprehensive selection of equipment, including cots, highchairs, bed rails, trainer steps, potties, pushchairs/buggies, changing mats, toilet trainer seats, bottle sterilizers, baby bathtubs, bouncy chairs, and baby monitors. These items are available to guests upon request, with some items incurring a nominal charge.

- ***GrecoKids 4 – 6 yrs***

GrecoKids presents a variety of arts and crafts sessions, allowing children to unleash their imagination and create unique masterpieces. From painting to sculpture, children can explore different artistic mediums and express their creativity. Team games provide an opportunity for children to develop social skills, teamwork, and sportsmanship. Through engaging and interactive activities, GrecoKids encourages camaraderie and friendly competition among young guests. Additionally, cinema sessions are offered to entertain and captivate children, providing them with a chance to relax and enjoy age-appropriate movies in a comfortable setting.

- ***GrecoJuniors 7 – 12 yrs***

Grecoland organizes a variety of sports activities that allow junior guests to unleash their energy and participate in thrilling games. From soccer to basketball, children can showcase their athletic skills and enjoy friendly competition in a supervised and supportive environment. In addition to sports, team games are organized to promote teamwork, cooperation, and social interaction among junior guests. These engaging activities foster a sense of camaraderie and help children develop important skills such as communication and problem-solving. For those with a creative flair, Grecoland offers a range of crafts activities. From arts and crafts projects to DIY creations, young guests

can express their imagination and create unique keepsakes to cherish.

- ***GrecoTeens 13+ yrs***

Mid-June / mid-September. Teens staying at Caramel will find an array of exciting activities to keep them engaged and entertained throughout the day. From morning till night, there is a diverse range of options designed to cater to their interests and ensure a memorable experience. For those seeking an adrenaline rush, a variety of thrilling watersports await. Teens can indulge in exciting activities such as jet skiing, water skiing, or windsurfing, allowing them to experience the exhilaration of gliding through the crystal-clear waters. In addition to watersports, a multi-functional area is available, offering a host of activities tailored to suit the interests of teens. Whether it's a game of basketball, volleyball, or even some outdoor challenges, this versatile space provides ample opportunities for fun and friendly competition.

Kids Facilities

- Spacious lawns & gardens
- Family accommodation
- Babysitting service (upon request with extra charge)
- High chairs in all restaurants
- Pediatrician doctor on call (extra charge)
- Kids menus in a la carte restaurants
- Shows & disco for all the Family
- Watersports activities nearby

Sport & Activities

- ***Gymnastics***

Fitness room with Technogym cardio fitness equipment, Morning Gymnastics, Yoga, Pilates

- ***Sports***

Table Tennis, Darts, Boccia. Extra charge: Professional motorized Watersports

- ***Outside The Hotel Nearby***

PADI Underwater Diving School, Mountain Bike Center, Horse Riding, Crete Golf Club (89 km). At nearby Grecotel Creta Palace: 2 Tennis Astroturf Courts, coaching, practice, tournaments.

- ***E-bike service***

Includes digital tour, GPS and other in-app services (extra costs apply). T&C: Cost depends on rental duration. The service will be available daily from 7 am - 11 pm. The rental procedure as well as the acceptance of the Terms & Conditions and the payment will be automated and completed by the guest.

- ***Watersports***

Sailing, Waterskiing, Pedal Boats, Canoes, Banana & Rings, Wakeboard

- Evening Entertainment

Live Music Performances

Spa & Wellness

Spa Facilities

The Wellness Centre at Caramel serves as a tranquil sanctuary, offering a haven for the senses. Indulge in a range of exquisite treatments carefully crafted to provide a transformative experience, freeing the mind, relaxing the body, and transporting you to a state of pure bliss.

- One massage room with two massage beds / Beauty Salon / Gazebo Open-air Massage / Fitness room with Technogym cardio gym equipment / Body & Soul Elixirs / Massages & Therapies / Face Treatments / Special Therapies

Gym

- Operation hours: 07.00-20.00 Fitness room with Technogym equipment including: Treadmills, Bikes, Crossover machine, Leg cure/leg extension,

Press and overhead press, Adductors, Shoulder press, Abdom inal benches, Dorsals benches, Weights benches, Much fitness machine, Pegasus strength back machine, Technogym weights, Kettle belts.

Weddings & Honeymoon

The Ceremony

- ***Informal Weddings & Exchange Of Vows***

Looking for the wedding of your dreams in Corfu? Eva Palace will organize for you a special ceremony to exchange or renew your vows of eternal love. From just the happy couple to the whole family in attendance, the choice is yours! It is so simple to organize an informal ceremony, just choose the date, the venue and the details, no paperwork is needed, it’s only your decision!

- ***Religious Ceremony***

Exclusively for the Grecotels in Corfu, the nearby “Danilia” Park & Museum is a fairytale setting for a Greek Orthodox wedding in the chapel of “St Helen” - imagine a private traditional Corfiot village for you and your loved ones to enjoy the “big day”! Greek Orthodox weddings also take place in the neighboring church of “Ipapanti” at Kommeno (1.2km from the resort).

- ***Civil Ceremony***

Civil Marriages are held at the ‘Ionios Vouli’ (the old Ionian Parliament), an impressive neoclassical building in Corfu Town. Please contact the hotel for further details.

Organizational points - Live or recorded music during ceremony / Beach gazebo decorated with flowing fabric and flowers / Votive candles for the ceremony / Personalized decoration of the ceremony area / Flowers -bouquet, garlands, venue decoration / hotographer / Videographer / Transportation by limousine, private yacht, horse-drawn carriage, helicopter / Wedding favors / Dress hire for the bride & the bridesmaids / Special pressing of the wedding dress & suit / Fireworks

Notes: The costs of organising official weddings (paperwork, permissions,

ceremonies etc.) are not included in the hotel wedding packages

Wedding packages

- ***Rose Garden Wedding Ceremony***

Choice of hotel venues including sun-kissed beaches, private villas and poolside settings / Decoration of venue with lanterns, flower petals, covered chairs and a floral display on the main table / Bouquet of white roses for the bride and a buttonhole one for the groom / Ceremony: two witnesses and the official representative of the resort - General Manager / An informal Marriage Certificate from the resort / Basket of flower petals and rice / A bottle of sparkling wine & single-tier wedding cake to toast the bride and groom / 10 photographs (13 x 18cm) from the resort’s photographer, to capture your special wedding moment

- ***Pearl Perfection Wedding Ceremony***

Choice of resort venues including sun-kissed beaches, private villas and poolside settings / Setup of venue with wooden frame decorated with cotton gauze & fresh flowers, a central table with fresh floral arrangement, creation of isle with chairs on either side / Bouquet of white roses for the bride and a buttonhole one for the groom / Ceremony: two witnesses and the official representative of the resort - General Manager / An informal Marriage Certificate from the resort / Basket of flower petals and rice / A bottle of sparkling wine to toast the bride and groom / Single-tier wedding cake (vanilla or chocolate) / Pre-recorded music during the ceremony / 10 photographs (13 x 18cm) from the resort's photographer, to capture your special wedding moments / A wedding gift from the resort / Romantic candlelit dinner for two in a resort restaurant / Celebration dinner for two on every wedding anniversary (when staying at the resort) / 20% discount on selected SPA treatments before or after the wedding: Love Potion for two 60', Passion Ritual for two 60', Oxyveritage Age treatment 60’, Elixir Marine Ritual 80’.

- ***Orchid Symphony Wedding Ceremony***

Choice of hotel venues including sun-kissed beaches, “Danilia” Park & Museum private chapel, private villas and poolside settings / Setup of venue with wooden frame decorated with cotton gauze & fresh flowers, a central table with fresh

floral arrangement, creation of isle with chairs on either side / Selection of bouquets for the bride and an orchid buttonhole for the groom / Ceremony: two witnesses and the official representative of the resort - General Manager / An informal Marriage Certificate from the resort / Basket of flower petals and rice / Sparkling wine & canapés to toast the bride and groom (max. 10 persons for 30 minutes) / Two-tier wedding cake (vanilla or chocolate) / Pre-recorded music during the ceremony / 20 photographs (13 x 18cm) from the resort's photographer, to capture your special wedding moments / A wedding gift from the resort / 4-course candlelit dinner for two with sparkling wine on the beach, in room or in one of our restaurants accompanied by live music (depending on weather conditions) / Romantic dinner for two on every wedding anniversary (when staying at the resort) / 20% discount on selected SPA treatments before or after the wedding: Love Potion for two 60', Passion Ritual for two 60', Oxyveritage Age treatment 60', Elixir Marine Ritual 80'

Note:

The cost of all ceremonies is specified additionally

FREE: The Rose Garden Honeymoon, that may be realized in any Grecotel Hotel & Resort within the next 12 months.

Honeymoon packages

- ***Rose Garden Honeymoon - Free****

A refreshing welcome drink upon arrival at the hotel / Honeymoon welcome with chilled sparkling wine and fresh fruits waiting in your room / Special decoration of the bed with sugared almonds & scented rose petals / "Melokarido" – a Greek tradition of honey and walnuts, symbolizing virility and the sweetness of life / Romantic continental breakfast served in the privacy of your room the next morning / Room upgrade upon availability

*Valid for all Grecotel Hotels & Resorts (5-star & 4-star). To enjoy this free offer, inform the hotel up to 14 days before your arrival and present a copy of your wedding certificate (dated within last 12 months) at reception. This offer applies for minimum 2-night stay in any accommodation. (resort stay is not included).

- ***Pearl Perfection Honeymoon***

Welcome Drink upon arrival / Chilled sparkling wine in room upon arrival / Fresh tropical fruits, Greek pastries & local delights in room upon arrival / “Melokarido” – a Greek tradition of honey and walnuts, symbolizing virility and the sweetness of life / Fresh flowers in room upon arrival / Special decoration of the bed with sugared almonds & scented rose petals / Unpacking service / Romantic Honeymoon deluxe breakfast served in room the next morning / Candlelit dinner for two in an à la carte Restaurant / Room upgrade upon availability / 20% discount on selected SPA treatments before or after the wedding: Love Potion for two 60', Passion Ritual for two 60', Oxyveritage Age treatment 60’, Elixir Marine Ritual 80’

*This offer is Free to all honeymooners staying in suites & villas (minimum 2-night stay).

- ***Orchid Symphony Honeymoon***

Round-trip airport transfers to the resort, with drinks & fruit offer / VIP Express check-in / Management welcome and escort to your room / Chilled sparkling wine in your room upon arrival / Fresh tropical fruits, Greek pastries & local delights (upon arrival) / “Melokarido” – a Greek tradition of honey and walnuts, symbolizing virility and the sweetness of life / Orchids in your bedroom and bathroom / Special decoration of the bed with sugared almonds & scented rose petals / Wine, fruit & selected canapés on your private terrace upon arrival / Butler unpack service on arrival day / Candlelit bathroom with flower-strewn tub on the first night of your honeymoon / Romantic honeymoon breakfast served by butler in room next morning / Continental breakfast in room or villa every morning / Day use of a honeymoon villa with private pool with fullservice for one day / Sweet treat and twice daily maid service / Room upgrade upon availability / One 4-course candlelit dinner for two in an à la carte restaurant / One 3-course romantic dinner for two on every wedding anniversary (if staying at the resort) / 20% discount on selected SPA treatments before or after the wedding: Love Potion for two 60', Passion Ritual for two 60', Oxyveritage Age treatment 60’, Elixir Marine Ritual 80’

- ***Over The Moon Honeymoon***

Round-trip airport transfers to the resort, with drinks & fruit offer / VIP Express Check-in by the resort management at your villa / Private Butler will open a

bottle of chilled sparkling wine upon arrival to toast your future / On the arrival day - lunch or dinner served at the veranda or beside your private pool (depending on arrival time) / Fresh tropical fruits, Greek pastries & local delights (refreshed regularly) / “Melokarido” -a Greek tradition of honey and walnuts, symbolizing virility and the sweetness of life / Special decoration of the bed with sugared almonds & scented rose petals / Extravagant floral displays (refreshed throughout your stay) / Day use of a honeymoon villa with private pool with full service for one day / Floral petal bath with scented candles on request (every day) / Continental breakfast in your villa every morning / Sweet treat and twice daily maid service / Room upgrade upon availability / One 4-course candlelit dinner for two on the beach, in your villa or at a location of your choice / One 3-course romantic dinner for two on every wedding anniversary (when staying at the resort) / 20% discount on selected SPA treatments before or after the wedding: Love Potion for two 60', Passion Ritual for two 60', Oxyveritage Age treatment 60’, Elixir Marine Ritual 80’.

Note

Specify the cost of Honeymoon packages additionally (resort stay is not included).

Infrastructure

Bank

- All major Credit Cards are accepted
- ATM outside the hotel
- Nearest Bank at 9 km

Medical Services

- 24hr Medical cover, Doctor on call -extra charges may apply depending on guests’ travel insurance.
- Pharmacy at 500 m
- Medical Centre at 500 m

- Hospital at 9 km

Transport

- Car rental & motorbike rental at the Reception
- Bus stop outside the Hotel
- Taxi Service on request to Rethymnon, 9km / to Heraklion Airport, 78km / to Chania Airport, 76km