CAYO Exclusive Resort & Spa by Mar-Bella Collection

A peaceful retreat overlooking Spinalonga



General

About Hotel

Opening date: 22nd April 2027

Cayo Exclusive Resort & Spa, referred to in the source as Cayo, stands above Mirabello Bay near Elounda in Crete. It is described as a contemporary interpretation of Crete, combining architecture, design and the natural

landscape. The hotel is terraced into the hillside and laid out like a village, with gardens, private pools and views towards the historic island of Spinalonga. It is positioned for couples and families. Armonia Spa, a choice of restaurants and bars, outdoor pools, a fitness centre and a programme of local cultural experiences complete the offer. The resort opens for the Summer 2027 season.

Accommodation

- The hotel states that it has eleven accommodation types, ranging from rooms and suites to maisonettes and villas, intended for couples, families and groups of friends. Most have a private pool. Family accommodation includes family rooms, suites, interconnecting rooms and maisonettes.

Dining

- The hotel has five restaurants (Ambrosia, Sage & Thyme, Filema, Kelari and Stone Beach by Cayo) and three bars (Emerald Lobby Bar, Enastron Pool Bar and Avra Pool Bar). Cuisine covers Italian, Greek, Mediterranean and Cretan farm-to-table dishes. International buffet breakfasts, poolside lunches, themed evenings and seafront dining are available. Half Board guests can use the Dine Around concept.

Facilities

- Facilities include three outdoor pools, an indoor pool within Armonia Spa, a fitness centre, a Kids Club and Crèche, an outdoor playground and a family pool. A complimentary shuttle runs to the hotel’s beach area. Meeting and event spaces are also available. Orion, together with the Sirios and Epicuros rooms, can host up to 100 guests in flexible layouts, with facilities for in-person, virtual and hybrid meetings.

Location

- The hotel is set above Mirabello Bay near Elounda, with views towards Spinalonga Island. Its beach area is on the pebble beach at Plaka, 250 metres from the resort. The climbing area at Peza, with routes of varying difficulty and views over Mirabello Bay, lies in the surrounding area of eastern Crete, where hiking and cycling routes are also available.

Notes

The material provided on the website is for informational purposes only. The hotel reserves the right to change the cost, types of services, and timing of their provision, including room names and categories, without prior notice. Please note that the photos posted on the website may differ from the actual hotel photos. Furthermore, we do not have any information regarding the hotels' plans to carry out construction or renovation works on the

hotel premises or adjacent territory. Please note that floor plans are for illustrative purposes and actual room layout may vary between individual rooms or suites.

Contacts

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Room types

Double Rooms

Deluxe Double Room Sea View

- Accommodates 2 guests in 33 m². This open-plan room has an en-suite marble bathroom with a shower and a sea view. The terrace is furnished with a dining table and chairs. Equipment and services include a 49'' HD Smart flat-screen TV with cable and satellite channels, an electronic safe (15" laptop size), a mini-bar, an espresso machine with a daily refill of capsules, coffee and tea making facilities, a kettle, a desk, a closet, a direct dial telephone, individually controlled air conditioning, a lighting control system, high-speed internet and free Wi-Fi, a hairdryer, a magnifying mirror, bathrobes, slippers, bath amenities, beach towels and pool towels. Additional features are soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service. Accessibility features are listed for this category.

Deluxe Double Room Private Pool Sea View

- Accommodates 2 guests in 33 m², with a sea view. The room is open plan with an en-suite marble bathroom. The large private terrace has a swimming pool and is furnished with a dining table and chairs, sunbeds and an outdoor shower. Equipment includes a 49'' HD Smart flat-screen TV with cable and satellite channels, an electronic safe, a mini-bar, an

espresso machine with daily capsule refill, coffee and tea facilities, a kettle, a desk, a closet, a direct dial telephone, individually controlled air conditioning, a lighting control system, high-speed internet and free Wi-Fi, a hairdryer, a magnifying mirror, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service are also listed.

Premium Double Room Private Pool

- Accommodates 3 guests in 33 m². This open-plan room has an en-suite marble bathroom with a shower. The large private terrace is furnished with a dining table and chairs and has a private swimming pool with sunbeds and an outdoor shower. The facilities list includes a sea view. Equipment includes a 49'' HD Smart flat-screen TV with cable and satellite channels, an electronic safe, a mini-bar, an espresso machine with daily capsule refill, coffee and tea facilities, a kettle, a desk, a closet, a full-length mirror, a magnifying mirror, a hairdryer, a direct dial telephone, individually controlled air conditioning, a lighting control system, high-speed internet and free Wi-Fi, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service are also listed.

Family Rooms

Two Bedroom Family Room Interconnecting Private Pool

- Accommodates 4 guests in 66 m² of interior space, with a further 45 m² of exterior space and a sea view. Maximum occupancy is 5 persons: 5 adults, or 2 adults and 3 children aged 2 to 12. The room has two interconnecting master bedrooms, each with an en-suite marble bathroom. The private terrace has a dining table and chairs and sea views. The private pool area, with sunbeds and an outdoor shower, is accessible through only one of the two rooms. Equipment includes a 49'' HD Smart flat-screen TV with cable and satellite channels, an electronic safe, a mini-bar, an espresso machine with daily capsule refill, coffee and tea facilities, a kettle, a desk, a closet, a magnifying mirror, a hairdryer, a direct dial telephone, individually

controlled air conditioning, a lighting control system, free Wi-Fi, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service are also listed.

Duplex Family Room with Private Pool Sea View

- Accommodates 4 guests in 66 m², with a sea view. This two-level room has two bedrooms and two en-suite bathrooms. The upper-level bedroom has double or twin beds. The lower level has a sofa bed and en-suite bathroom facilities, and a large pool window brings in natural light. A separate exit provides additional privacy. The pool terrace on the lower level and the upper level both have sea views. Equipment includes a 49'' HD Smart flat-screen TV with cable and satellite channels, an electronic safe, a mini-bar, an espresso machine with daily capsule refill, coffee and tea facilities, a kettle, a desk, a closet, a magnifying mirror, a hairdryer, a direct dial telephone, individually controlled air conditioning, high-speed internet and free Wi-Fi, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service are also listed.

Suites

Junior Suite Private Pool Sea View

- Accommodates 4 guests in 45 m², with a sea view. The suite has a double bed, a single sofa bed and an extra bed. The spacious bathroom has twin wash basins. The private terrace is furnished with a dining table and chairs, and has a swimming pool with sunbeds and an outdoor shower. Equipment includes a 49'' HD Smart flat-screen TV with cable and satellite channels, an electronic safe, a mini-bar, an espresso machine with daily capsule refill, coffee and tea facilities, a kettle, a desk, a closet, a magnifying mirror, a hairdryer, a direct dial telephone, individually controlled air conditioning, a lighting control system, high-speed internet and free Wi-Fi, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors,

a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service are also listed.

One Bedroom Family Suite with Private Pool Sea View

- Accommodates 4 guests in 50 m^2, with a sea view. The master bedroom has a double bed and an en-suite wardrobe. The living room has two sofa beds that can accommodate up to two additional guests. The bathroom, swimming pool and outdoor area are accessible from both rooms. The private terrace has a dining table and chairs, and the pool area has sunbeds and an outdoor shower. Equipment includes a 49'' HD Smart flat-screen TV with cable and satellite channels, an electronic safe, a mini-bar, an espresso machine with daily capsule refill, coffee and tea facilities, a desk, a closet, a magnifying mirror, a hairdryer, a direct dial telephone, individually controlled air conditioning, a lighting control system, high-speed internet and free Wi-Fi, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service are also listed.

Three Bedroom Maisonette Suite with Private Pool

- Accommodates 5 guests in 125 m^2, with a sea view. The suite occupies the most elevated part of the resort and has unobstructed views of Mirabello Bay and Spinalonga Island. It has two master bedrooms with en-suite bathrooms, and an extra lower-level bedroom with a sofa bed and en-suite bathroom facilities. The spacious heated private pool has panoramic views. The suite also has gym training equipment, 55-inch HD Smart flat-screen TVs with cable and satellite channels, a living room, and a temperature and humidity controller with a touch screen. Further equipment includes an electronic safe, a mini-bar, an espresso machine with daily capsule refill, coffee and tea facilities, a kettle, a desk, a closet, a magnifying mirror, a hairdryer, a direct dial telephone, individually controlled air conditioning, a lighting control system, high-speed internet, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service are also listed.

Two Bedroom Family Suite with Private Pool

- Accommodates 5 guests in 80 m² of interior space (approximately), with approximately 50 m² of exterior space and a sea view. Maximum occupancy is 6 persons: 4 adults and 2 children aged 2 to 12, or 2 adults and 4 children aged 2 to 12. The suite has two master bedrooms, each with an en-suite bathroom, separate wardrobes and a small relaxation or work area. The living area has two sofa beds for 1 or 2 additional guests. Each room opens onto a furnished private terrace with a dining table and chairs. The pool area has sunbeds and an outdoor shower. Equipment includes a 49'' HD Smart flat-screen TV with cable and satellite channels, an electronic safe, a mini-bar, an espresso machine with daily capsule refill, coffee and tea facilities, a kettle, a desk, a closet, a living room, a magnifying mirror, a hairdryer, a direct dial telephone, individually controlled air conditioning, a lighting control system, high-speed internet and free Wi-Fi, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service are also listed.

Deluxe Two Bedroom Suite Grand Terrace with Private Pool

- Accommodates 4 guests in 90 m², with a sea view. The suite has two master bedrooms, each with an en-suite bathroom, separate wardrobes and a mini relaxation or work area. The living area includes an office space with two sofa beds. The furnished outdoor living area has two separate swimming pool areas. One has a dining table, an outdoor kitchen and a BBQ. The other has sunbeds and an outdoor shower. Listed features also include a veranda, an outdoor dining table, outdoor cooking facilities, an outdoor WC and two private swimming pools. Equipment includes 55'' HD Smart flat-screen TVs with cable and satellite channels, an electronic safe, a mini-bar, an espresso machine with daily capsule refill, coffee and tea facilities, a kettle, a desk, a closet, a living room, a full-length mirror, a magnifying mirror, a hairdryer, a direct dial telephone, individually controlled air conditioning, a lighting control system, high-speed internet and free Wi-Fi, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up

call and 24-hour room service are also listed.

Villas

Three Bedroom Villa with Private Pool Sea View

- Accommodates 5 guests in 125 m², with a sea view. This three-storey villa stands at the highest point of the resort, with a private internal elevator, three dedicated outdoor areas and unobstructed views of Mirabello Bay and Spinalonga Island. Two master bedrooms with king-size beds and en-suite bathrooms are on the first and ground floors. The lower-level bedroom has a half-double bed, an en-suite bathroom, gym equipment and a 55-inch smart TV. The private fresh-water pool measures 45 m² and has sunbeds and an outdoor shower. A 40 m² outdoor living area has a private outdoor kitchen, lounging space and al fresco dining areas. Further equipment includes 55'' HD Smart flat-screen TVs with cable and satellite channels, a living room, a temperature and humidity controller with a touch screen, an electronic safe, a mini-bar, an espresso machine with daily capsule refill, coffee and tea facilities, a kettle, a desk, a closet, a magnifying mirror, a hairdryer, a direct dial telephone, individually controlled air conditioning, a lighting control system, high-speed internet, bathrobes, slippers, bath amenities, beach towels and pool towels. Soundproof doors and windows, electronic locks, smoke detectors, a tiled floor, a USB wall outlet, daily maid service, turn-down service, a wake-up call and 24-hour room service are also listed.

Meal plans

Half Board

Half Board guests have a dinner allowance that can be used across the resort’s restaurants and at weekly theme nights, under the Dine Around concept. The dinner arrangements are as follows:

- Ambrosia, Filema and Stone Beach by Cayo each offer a specially curated

three-course dinner menu to Half Board guests.

- Kelari, the adults-only restaurant, offers Half Board guests a €20 dinner allowance.
- At Sage & Thyme, Half Board guests may exchange dinner for lunch, with an allowance of €20 per adult and €10 per child.

Dine Around

- Dine Around is the concept that allows Half Board guests to use their dinner allowance across Ambrosia, Sage & Thyme, Filema, Kelari and Stone Beach by Cayo, as well as at weekly theme nights.

Food & Beverages

Restaurants

Ambrosia

- The main restaurant, overlooking the resort’s pools and Spinalonga Island. It serves a generous international breakfast buffet in the morning. In the evening it offers a Mediterranean à la carte menu.

Sage & Thyme

- Located beside the pools, with views towards Spinalonga. It serves lunch with international street food, salads, freshly made pizzas, dishes for younger guests and an ice cream concept.

Filema

- Overlooking the pool. It serves an international breakfast buffet, followed by poolside lunches of street-food dishes, salads and pizzas, with children’s dishes and ice cream. In the evening it offers an Italian à la carte menu.

Kelari

- An adults-only restaurant serving dinner. It offers farm-to-table Cretan tasting menus based on local produce and traditional recipes, with a wine

list and wine pairings.

Stone Beach by Cayo

- A seafront beach bar and traditional grill taverna in Plaka, by the water. Lunch consists of Cretan mezze, snacks and light dishes. Dinner is an à la carte selection of grilled local specialities.

Bars

Emerald Lobby Bar

- Located in the lobby, with access to a spacious veranda with views towards Spinalonga. It serves welcome drinks, signature spritzes and cocktails.

Enastron Pool Bar

- A pool bar serving cocktails, mocktails and chilled drinks close to the water.

Avra Pool Bar

- A family-oriented pool bar. Adults can order cocktails, mocktails and other drinks. Children’s options include milkshakes, kids’ cocktails, slushies and ice creams. Light bites are available throughout the day.

Beach & Pools

Beach

- The hotel’s beach area is on Plaka’s pebble beach, 250 metres from the resort, with calm, clear water and views of Spinalonga. Sunbeds and umbrellas are provided. Beach service brings drinks, cocktails and light Greek dishes from Stone Beach by Cayo to the sunbeds throughout the day. A complimentary shuttle runs between the resort and the beach from 10:00 to 19:00.

Pools

- The resort has three outdoor pools: an adults-only pool, a family pool and a third pool. Sunbeds, umbrellas, drinks and light bites are available nearby. An indoor pool within Armonia Spa can be reserved for private use.

Activities & Events

- The hotel runs a changing programme of entertainment and activities during the season. Gastronomy and culture activities include wine and olive oil tastings, a session on Cretan cheese and a hands-on cooking class with local ingredients. Seasonal events include Rakokazano and raki making, and Cretan evenings with traditional music and dance. Watersports are mentioned. The fitness centre is equipped with modern equipment and has professional instructors, a weekly programme of fitness classes and private training sessions on request.
- The Wellness & Fitness Weeks with Oyogo, in collaboration with Oyogo London, offer a weekly schedule of Yoga, Slow Paced Strength, Express Core, and Recovery Stretch & Breathwork, suitable for all levels.

Honeymoon

Honeymoon experiences are offered:

- On arrival, honeymooners receive a welcome drink and the traditional Melokarido, a sweet of walnuts and honey.
- Love in Bloom adds a welcome drink, fresh flowers, Melokarido and a heart-shaped cake in the room. Early check-in, late check-out and priority for a room upgrade are included, all subject to availability.
- A Taste of Romance offers an in-room welcome of fresh flowers, a bottle of sparkling wine, seasonal fresh fruit, a heart-shaped cake and Melokarido.
- The Cayo Honeymoon combines fresh flowers, sparkling wine, seasonal fruit, Melokarido and a heart-shaped cake.
- Weddings, family gatherings and milestone celebrations are catered for by an events team. Meetings and private events are hosted in contemporary

spaces with smart technology and dedicated support. Orion, with the Sirios and Epicuros rooms, can accommodate up to 100 guests.

Kids & Teens

- For the 2027 season, the resort introduces a new Kids Club and Crèche, run in cooperation with Worldwide Kids, with experienced childcare professionals. The resort also has an outdoor playground and a dedicated family pool. Avra Pool Bar and the restaurants offer children’s drinks and dishes. Older children and teenagers have watersports, entertainment and activities in and around the resort. Family accommodation includes family rooms, suites, interconnecting rooms and maisonettes. Babysitting can be arranged on request, subject to availability and at an additional charge.

SPA & Wellness

- Armonia Spa is operated by Aegeo Spas. It has three treatment rooms, an indoor pool, a sauna, a steam room, a hair salon and a nail salon. Therapists advise on treatments, which combine traditional and contemporary techniques and selected spa products. A warm infusion of local Cretan herbs is offered after treatments, and the signature spa products can be bought. The indoor pool can be reserved for private use. The resort also has a fitness centre

Infrastructure

Bank

- All major credit cards accepted

Medical services

- 24-hour medical cover available
- Doctor on call (additional charges may apply depending on travel insurance coverage)

Transport

- Airport transfer is extra charge and/or upon request